

Download Ground Operations Manual

The IGOM is your definitive source for the latest industry-approved standards harmonizing ground handling processes and procedures for frontline personnel. 1.1.1 With effect from 9 July 2014, the Ground Operations Safety Manual (GOSM) supersedes the Responsibilities of Ground Handling Personnel Manual. 1.1.2 The AG Airside GOSM defines AG's ground handling safety standards for GSPs at hangi Airport to ensure ground operation activities are safely accomplished. It defines the minimum Ground handling is an integral part of airline operations. IATA strives to lead the industry towards improved safety and operational efficiency in ground handling by setting standards, initiating and encouraging the implementation of global solutions. Ground Operations Manuals. Ground Operations Manuals (GOMs) can be uploaded to the online Document Library within your Ground Operations Software System account. These can be assigned to specific Airports and / or Clients associated to your account and are accessible to all relevant staff.